



7 July 2021

Change in Seating Capacity

Throughout the pandemic our trade body the CPT have been working in conjunction with government on the safety measures to be employed on coaches. This has included distancing measures on board resulting in reduced capacity.

It is good to note that we have not had a single covid19 case linked to the coaches in all these many months.

At the end of May CPT announced that after a risk based assessment taking on board all the measures currently being employed by operators such as enhanced cleaning, clean air filters, the introduction of outside ventilation and anti-bac stations in conjunction with the amazing vaccination rates, that all forward facing seats could now be occupied safely.

Many other operators have since reintroduced full seating occupancy to their services including National Express.

As a response to this advice, from the **1st August** we shall be **increasing the seating capacity** on board our coaches.

After living with these measures for such a long time, we do understand that for some of our customers this may cause some apprehension, but the current reduced-capacity policy cannot continue indefinitely, so following this safety advice, we feel this is the right time to make the change.

We particularly appreciate that this may cause concern for our **single travellers**, so for the time being, the current policy of **single occupancy of a double seat**, sitting by the window, will **continue**. We will review this policy regularly and offer further advice when this is to be changed. Please note that any future changes may take place and be introduced between booking your trip and the departure date.

Many, many thanks for all who have travelled with us during this most difficult of times. Without your support we simply would not be here to offer our service to all into the future.

We are looking forward to clearer roads ahead!

Following Monday's announcement by the Prime Minister, we shall make a further announcement next week regarding face coverings on board.