



Corona Virus Reassurance

Hi

Hope you are all well?

TEMPORARY OFFICE CLOSURE

Due to the ongoing situation we have taken the decision to shut our Highcliffe office for face to face transactions temporarily. Given the social distancing requirements, we feel this is a sensible action in helping to reduce the spread of this virus.

We would like to apologise for the delay in replying to phone messages and emails during this time but simply put, we have been overwhelmed by the number of enquiries. We thank you all for your patience.

ALL HOLIDAYS & DAY EXCURSIONS ARE CURRENTLY CANCELLED UNTIL THE END OF APRIL

In order for us to effectively deal with the influx we will be temporarily closing our phones for periods as it is only fair to deal with customers who have trips planned for the forthcoming days and weeks first before holidays departing later in the year. We will be in touch with all those affected.

For all bookings after this period we will be in touch to discuss options as required. This will be done in date order. Please do not concern yourselves with deadlines at this time.

Be assured that as soon as we can return to normal service, we shall.

We would invite you, once again, to follow the latest official advice being given by HM government. You can check out the detail [here](#).

A huge thank you to all who have been so supportive during these difficult times. We are sure that, if we all join together, in due time we will return to a normality which we will all treasure the more!

Sean & Jerry Blackmore and all the team here at Highcliffe