



Service Update – Wed 15th July 2020

Hi all

We are delighted to be returning to service tomorrow Thu 16th July with our first day excursion – to the beautiful Highclere Castle of Downton Abbey fame.

The drivers are also looking forward to getting back to what they do!

As we return to our usual programme of holidays and day excursions we shall be returning to our standard published terms and conditions in the near future.

FORTHCOMING HOLIDAYS & DAY EXCURSIONS – STANDARD POLICY

If you have a booking with us –

Holidays - For all bookings departing from 1st September 2020 we will return to our standard terms and conditions.

Day Excursions - For all bookings departing from Wed 12th August we will return to our standard terms and conditions.

We are so pleased that so many of you are confident to travel with us and hope that the procedures we have put in place have assured you that we are making travelling on board our coaches as safe as we can.

As a reminder – here are the latest details and procedures to follow.

- 1. Reduced capacity on board to aid distancing – initially set at approximately 50% capacity. Possible changes to your allocated seating – your driver will confirm your seat number on the day.**
- 2. Mandatory use of hand sanitiser when boarding.**
- 3. A face covering will be required on board – please bring your own for comfort.**
- 4. On arrival at destinations we will disembark from front to back and vice versa on return. Please be extra considerate to all by returning to the coach punctually.**

We have purchased professional 'fogger' machines which fill the coach (including the ventilation system) with a sanitising mist which kills viruses on all surfaces. Our air conditioning systems will be set for fresh air to be circulated in the coach. In addition, sanitising wipes will be used on high traffic areas throughout the day by the driver.

If you have any questions, please don't hesitate to contact us – we are here to help.

Thanks for all your support during this period - it really has been most appreciated.

Kind regards

Sean & Jerry Blackmore and all the team here at Highcliffe

OFFICE CLOSURE

Our office in Highcliffe remains closed for face to face transactions and will be for the foreseeable future. But we are still very much here! If we cannot take your call straight away please leave a message - we will get back to you as soon as we can. We thank you all for your patience.

We're taking a break!

**Please note that our office
will be completely closed
from Thu 30th July
and reopen on
Mon 10th August**